

FAQs: Pacific Blue Ultra™ Paper Towel & Soap/Sanitizer Dispensers

Q: What is Pacific Blue Ultra™?

A: Pacific Blue Ultra™ is a new brand of Paper Towel and Soap/Sanitizer dispenser systems designed by GP PRO to be highly durable, affordable, efficient and easy to maintain, while helping improve inventory control with a range of refills that work in the same dispenser. In addition, the dispensers have a contemporary design to mirror the work spaces of today.

Q: What is the warranty for Pacific Blue Ultra™ Dispensers?

A: The Pacific Blue Ultra™ Dispensers are covered by a 5 Year Warranty.

Q: What toilet paper dispenser best coordinates with the Pacific Blue Ultra™ Paper Towel and Soap Dispensers?

A: We have several toilet paper options to coordinate with our Pacific Blue Ultra™ dispensers: Compact®, SofPull®, and Angel Soft Professional Series® (for those using standard roll toilet paper).

Q: What dispenser colors are available for the Pacific Blue Ultra™ line?

A: The Paper Towel dispensers are available in black. The Soap/Sanitizer dispensers are available in black, white and stainless finish; custom print options for soap/sanitizer dispensers are also available to promote your brand.

Q: What are the towel settings on the Pacific Blue Ultra™ Towel Dispensers?

A: The automated dispenser operates in motion mode only - a wave of the hand activates the paper towel. The mechanical dispenser operates in hang mode - the paper towel is away present.

Q: What are the sheet length settings on the Pacific Blue Ultra™ Towel Dispensers?

A: The automated dispenser has two sheet length settings: 11" or 14". The mechanical dispenser has one sheet length setting: 11".

Q: What makes the Pacific Blue Ultra™ Dispensers easy to maintain?

A: The Paper Towel dispenser cover opens a full 180 degrees for easy access to setting options and refilling. In addition, the 1150 foot high capacity roll paper towels can mean fewer maintenance checks for refills. The soap/sanitizer dispenser bottles are designed in convenient packaging to allow for easy storage, refill loading in seconds, and engineered to dispense at least 99% of the product. In addition, the high capacity refill offers up to 3,000 dispenses per bottle.

Q: How many refills come in a case?

A: Pacific Blue Ultra™ Paper Towels come in two convenient refill case sizes to meet your needs: a 3 roll case and a 6 roll case. Pacific Blue Ultra™ Soaps are available in a convenient 4 pack case.

Q: Do any of the Pacific Blue Ultra™ Dispensers need batteries to operate?

A: Yes, the Pacific Blue Ultra™ Automated Paper Towel Dispenser requires 4 D batteries. The first set of batteries is included with purchase.

Q: Are the Pacific Blue Ultra™ Paper Towel refills sustainable?

A: Both the white and brown Paper Towel options meet or exceed EPA Comprehensive Procurement Guidelines for recycled fiber content. In addition, the Pacific Blue Ultra™ Brown Roll Paper Towels meet Green Seal™ Standard GS-1 based on chlorine free processing, energy and water efficiency, and 100% recovered/50% post-consumer content.

GreenSeal.org/GS1. These Brown Roll Paper Towels are also UL ECOLOGO Certified for reduced environmental impact. *View specific attributes evaluated at UL.COM/EL.*

Q: Are the Pacific Blue Ultra™ Soap/Sanitizer refills sustainable?

A: All Pacific Blue Ultra™ refill bottles are 100% recyclable and contain 25% post-consumer content. In addition, selected foam soaps meet Green Seal™ Standard GS-41A based on effective performance and protective limits on VOCs and human & environmental toxicity. GreenSeal.org and are EPA/Safer Choice recognized for safer chemistry.

Q: How can I purchase the new Pacific Blue Ultra™ Paper Towel & Soap/Sanitizer products?

A: Contact a GP PRO Authorized Distributor or contact GPXpress® at 1-866-HELLO GP (435-5647) or via email at gpxpress@gapac.com.